ACTION PLAN: Sustainability, Accountability, Assessment
Committee members: Sheila Rice (chair), George Dennison, Johnel Barcus, Kathy Bean, and Linda Carlson, Paul Fowler

Goal: Develop and implement a process to ensure effective performance of the Commission

WHAT	WHO	By When	Outcomes	Completed?
Strengthen statewide partnerships through development of State Service Plan.	All	Nov, 08	State Service Plan completed	
Increase the number of individuals with disabilities who are serving. Show an increase from the '07-08 program year	Kathy Bean	July 1, 09	Survey	
Increase integration of Citizen Corps into work of office	Paul	July,09		
Review and monitor the office and program budget reports	Tony/Linda	Quarterly	Report at each commission meeting	
Develop and implement commissioner training Suggested topics:	All	Quarterly	An agenda item at each commission meeting	

Goal: Assure private and public support for community service as a key component on strengthening civic engagement...

WHAT	WHO	By	Outcomes	Completed?
		When		
Engage the State Executive and	George, Linda	On-going	\$125,000	
Legislative branches to continue the current base funding.				
Organize the operation of the	Foundation board	Year end, June	\$125,000	
Foundation		30, 2009		
 Raise Endowment 				
 Build relationships with MT 				
Corporations				
 Build Relationships with 				
Federal entities			Request to D.C.	
Support Commissioners, Staff and	All	On-going	Visit to D.C.	
Program Directors in sharing the story				
of national service with federal				
legislators both in state and when				
visiting D.C.				

Goal: Set Core Priorities for this Grant Cycle

WHAT	WHO	By	Outcomes	Completed?
		When		
Suggest core priorities to commission	All	August, 08	Included in RFP	
 Kids at Risk 				
 Disaster Services 				
 Math & Science 				
 Financial Literacy 				
 Seniors at risk 				
With implementation emphasis				
 Geographical diversity 				
 Rural 				
 Poverty 				
 Boomers 				
 Youth not in college 				
 Disability 				
 Partnerships 				

ACTION PLAN: Marketing, Information and Training

Committee members: Jim Murphy (chair), Bob Harris, Cedric Jacobson, Jim Corson, Andee

Goal: Assure effective marketing and outreach effort.

WHAT	WHO	By	Outcomes	Completed?
		When		
Develop and produce a short report	Andee and staff	October meeting	Report at commission meeting	
detailing the unique needs and				
characteristics related to each OCS				
program. Items to be included:				
 Target populations 				
 Recruiting needs 				
 Ability to promote awareness 				
of results				
 Consider a standardized format 				
for all programs				
Maintain an electronic distribution list	Andee	On-going	July, 08 – update list	
of key partners for marketing purposes			Distribute at October meeting	
Review current marketing packet and	Andee	2 nd quarter	Specific packets distributed to	
update and expand, providing			program directors and	
materials to specific programs as well			commissioners	
as commissioners. Include method for				
tracking local/statewide marketing				
efforts				
Manage recruitment, selection, and	MIT, Andee	On-going	Awards presented	
award process for Governor's Award				
for Civic Engagement.				

WHAT	WHO	By When	Outcomes	Completed?
Conduct annual activity to promote and recognize volunteerism. • Utilize Governor's conference on volunteerism	MIT, Andee	September, 09	Conference includes promotion and recognition	
 every other year Create an off-year activity – preferably in the fall 		January, 10	Plan submitted	
Create a basic outline of marketing plan based on information collected from programs	Andee, MIT, All	Feb, 09	Outline distributed to commissioners; Input gathered	
Finalize Marketing Plan	Andee, MIT	July, 09	Plan distributed at Commission planning retreat	

Goal: Maintain information resources relevant to outreach and marketing

WHAT	WHO	By	Outcomes	Completed?
		When		
Develop Web resources for	Andee, Jim M	October meeting	Site established	
commissioners and committees				
Categorize activities/successes by	Andee, Staff	October meeting	Report distributed	
county and legislative district to assist				
with promotion				

Goal: Ensure effective training

WHAT	WHO	By	Outcomes	Completed?
		When		
Conduct a need assessment to determine training needs of programs and relevant partners	Andee and cross stream committee	Feb. 09	Report Delivered at commission meeting	
Plan and conduct Governor's Conference on Volunteerism	Linda	September 09	Training provided	

ACTION PLAN: Policy, Program and PlanningCommittee Members: Keith Kelly (Chair) Chris Kolstad, John Ilgenfritz, Kim Miske, Doug, Gary Pfister, Jackie Girard, Tony Dean, Lorri Brown

Goal: Strengthen Current Programs

WHAT	WHO	By	Outcomes	Completed?
		When		
Institute Commissioner visits to programs – each commissioner will visit 2 programs	All	On going	Visits completed and reported at each meeting	
Develop site visit protocol Develop and maintain calendar	Tony/Lori	October meeting	Presented at October meeting	
Support on-going development of program staff	Tony/Lorri/Andee	On-going	Reports at meetings	
Inform Commissioners of progress of programs	Tony/Lorri/Andee	On-going	Quarterly program progress reports summarized for commission on the web	

Goal: Attract New Applicants

WHAT	WHO	By When	Outcomes	Completed?
Develop and conduct a Grant Application and Review process which attracts successful applicants. • Clearly state criteria in RFP • Require specificity in application • Orient reviewers • Utilize members of PPP committee as reviewers	Tony	By October	Presented at October meeting	
Develop plan to recruit new applicants • Mt Non-profit association • Develop list of viable areas in state • Develop materials and presentations	Tony/Andee	October	Present plan	
Keep in mind youth Not on college campuses	PPP Check with Wyoming	On-going		

ACTION PLAN: Executive Committee Note: This committee did not get to meet during the retreat – and may want to review last year's plan.

Committee Members: George Dennison, Jim Murphy, Keith Kelly, Sheila Rice and Linda Carlson

Goal: Advance Commission impact in Montana through effective implementation of strategic plan

WHAT	WHO	By	Outcomes	Completed?
		When		
Continue to insure timely evaluation	George with	Nov,2008	Appraisal completed and signed	
and feedback to Executive Director	appropriate staff			
Continue mentoring new	Committee	On going	Evaluations completed by new	
commissioners			commissioners.	
Support staff during IG audit	Committee	January, 2008	Audit results completed and signed	
completion			off	

Goal: Assure the regular conduct of business by Commission

WHAT	WHO	By	Outcomes	Completed?
		When		
Meet prior to each meeting to	Committee	On going	Agendas	
develop and plan the agenda				
Act as personnel committee for	Committee	As needed	Report to Commission	
Commission			_	
Assign new business to Committees	Committee	As needed	Report to Commission	
as it arises				
Act of behalf of commission	Committee	As needed	Report to Commission	
between meetings			_	
Review action plans at each meeting.	Committee	As needed	Report to commission	

Goal: Assure the Commission meets the Administrative Standards of CNCS

WHAT	WHO	By	Outcomes	Completed?
		When		
Review Administrative Standards	Committee	Annual	Meet standards	
Review progress toward Standards	Committee	Annual	Meet Standards	